

Interventions Working Group - Meeting 72

10 January 2024 at 10:00am

Teleconference / Microsoft Teams

Attendees	Company
Boz Laird-Clowes [BLC]	BEIS
Callum Sheen [CS]	EON
Christopher Varney [CV]	OVO
Danielle Brown [DB]	SPEN
Geoff Huckerby [GH]	Power Data Associates
Nikhel Jethwa [NJ]	SSE
Paul Abreu [PA]	ENA
Paul Morris [PM]	UKPN
Peter Skirvin [PS]	ENWL
Richard Hill [RH]	British Gas
Simon Wilson [SW]	EDF Energy
Victoria Burkett [VC]	SSE
Warren Lacey [WL]	NPg
Secretariat	
Mel Kendal [MK] (Technical Secretariat)	ElectraLink
Richard Colwill [RJC] (Chair)	ElectraLink
Apologies	
Richard Brady [RB]	National Grid

1. Administration

- 1.1 The Chair welcomed attendees to the 72nd IWG meeting.
- 1.2 The Chair reminded members to act in accordance with the terms set out in the DCUSA “Competition Law Guidance” for the duration of the meeting.

2. IWG 71 – Draft Minutes

- 2.1 The minutes from the previous meeting were reviewed. The group agreed the minutes to be an accurate reflection of the discussions held at the previous meeting. These are included as **Attachment 1**.

3. Outstanding Actions

- 3.1 The IWG reviewed the outstanding actions, and an updated version of the actions log can be found in **Attachment 2**.
- 3.2 The key updates can be found below:
- 3.3 **70/01:** PS stated that the feedback thus far has been really positive. Further updates expected after Q1 2024.
- 3.4 **70/04:** PM informed the group that they are continuing with their own version of the online form and sharing this bilaterally.
- 3.5 **71/01:** There have not yet been any responses from Suppliers who wish to join these discussions. Additional comms may be sent in the coming weeks to seek a Supplier representative if a response is a volunteer is not received shortly.
- 3.6 **71/02:** Confirmation has been received and this will be circulated to the group post-meeting.
- 3.7 **71/03:** This is currently still awaiting committee approval. The next AMO meeting will take place on 30 January 2024.
- 3.8 **71/04:** The Chair noted that these slides will be anonymised and re-circulated to the group.

4. 2024 Work Plan

- 4.1 The Chair invited the Working Group to discuss and agree potential work streams for 2024.
- 4.2 The Working Group agreed to the below:
 - The continuation of Asbestos, documentation and best practice (Guidance around joint visitation etc).
 - Extra validation across the DTN.
 - Improvement of the Customer journey via the URL online forms.
 - Review of CoMCoP (Consolidated Metering Code of Practice) – keep up-to-date on progress

- Sharing and discussing internal policy changes (collective learning to be added to the agenda as a standing item).
- Cage Clamp Isolators Guidance to be developed
- Radio Teleswitch - service switch off. Keep updated on progress

- 4.3 In relation to the URL online form, the group agreed that this will be of benefit to progress, and one member stated that the AMO Annual General Meeting (AGM) which is being held in the coming months and suggested that it may be worth a few members of the IWG to present as a guest speaker around this topic. It was also noted that all MOPs will be attending. RH agreed to take an action to seek whether it will be possible to attend as a guest speaker.

72/01 – RH to seek whether a number of IWG members are able to attend the AMO Annual General Meeting (AGM) as guest speakers in the coming months to discuss the URL online form discussion.

- 4.4 One member stated that any additional information received (i.e., photos, email addresses etc.) will be beneficial. It was noted that attachments such as photos cannot be sent via the DTN, but it was queried whether there is a solution that can be done collectively for all DNOs as opposed to DNOs developing their own internal portals.
- 4.5 One member queried whether SDEP (Secure Data Exchange Portal) could be utilised at all – the Secretariat agreed to take an action to contact REC to discuss whether this would be a viable solution to progress.

72/02 – The Secretariat to contact REC to discuss whether utilising SDEP in regard to the URL online forms would be a viable solution to progress.

- 4.6 In regard to the review of CoMCoP, one member stated that a Terms of Reference (ToR) meeting has been created to look at reviewing and consolidating the Metering CoP. The Working Group agreed it would be beneficial to keep track of the progress.
- 4.7 The Secretariat also agreed to take an action to seek whether DJ (AltHan) could provide an update in relation to the Crowded Meter Room work to attend the March IWG meeting.

72/03 – The Secretariat to invite DJ (AltHan) to the March IWG meeting to provide an update around the Crowded Meter Room work.

5. Operational, Safety and Reporting Issues

5.1 Heavy Duty Metal Clad Cut-Outs

- 5.2 PA shared the below images with the group to further discuss:



- 5.3 PA stated that meter tails would not be able to be changed on a heavy-duty metal clad cut-out. The only time this would be allowed is with the smaller 100amp cut-outs where the meter tails would fit in as standard.
- 5.4 It was noted that the majority of the smart meter work would be on single-phase cut-outs, and may only be a small number of the heavy-duty metal clad cut-outs.
- 5.5 PA stated that it may be worth informing MOPs that if they come across these heavy-duty metal clad cut-outs where support is needed to change the meter tails, to contact the relevant DNO for support with this.
- 5.6 B07 Examples
- 5.7 CV asked group members if they could discuss, and clarify, service termination requirements regarding meter supply neutrals which are connected to the service side of the cut-out.
- 5.8 B07 examples were shared on screen during the meeting as shown below:



- 5.9 CV stated that it was advised that the above image should have been a B07, however it was noted that this is not listed as an example of a B07 in the guidance document. The group were asked whether this would not be classed as a B07 due to not being provided as an example, or should it be classed as a B07 and the guidance need to be updated.

- 5.10 Members view was that they would not be classed as B07s so long as the service neutral is not interfered with, and where there is a spare port the neutral can be relocated (if safe to do so). It was noted that this could not be relocated in picture 3 above.
- 5.11 Another member stated that guidance states that if it can be relocated, the work is proceeded with, and if not, it would be classed as a B07. PA agreed to take this to the STIG meeting that is being held on 30 January 2024 and will feedback any comments to the next IWG meeting.

72/04 – PA to raise the discussion around the guidance for B07 examples at the STIG meeting being held on 30 January 2024 and feedback any comments at the next IWG meeting.

- 5.12 Introduction of C21 Code
- 5.13 One member queried the current status of the introduction of the C21 Code. Members stated that there have not been any changes as the change process has not yet been established.
- 5.14 Once the conclusions from REC have been received and the expert panel have met, an update should then be available.
- 5.15 Cage Clamp Isolators
- 5.16 One member stated that they have seen an increase in the number of cage clamp isolators and asked whether others have seen the same – other members agreed that they have seen the same increase.
- 5.17 It was also noted that there is a lack of training around how to terminate a cable into the cage clamp isolators.
- 5.18 One member stated that there was guidance issued by Ofgem previously around the issue with using clamp type connections – it was agreed that it would be useful to reference this guidance and take this to the relevant forum for further discussion and to aid industry education.

72/05 – The Secretariat/Working Group to find the historical guidance around the issue with using clamp type meters.

- 5.19 Unknown Fuse Rating at De-Energised Sites
- 5.20 One member stated that when a new Supplier attends a de-energised site, the fuse-rating may not be known and queried whether the lowest (60amp) should be installed or what is stated on the fuse carrier (i.e., 80amp) should be installed – members agreed to take this away as an action to discuss internally to seek what is expected during these scenarios. It was also agreed that this discussion will be taken to the STIGF meeting in January for further discussion.

72/06 – The Working Group speak internally as to what fuse-rating is expected to be used when visiting a de-energised site where the fuse-rating is unknown, and also discuss this further at the STIG meeting in January, and feedback to the group.

5.21 Load Limit the Amp Fuse

- 5.22 One member provided a scenario where the DNO have been given permission to load limit the amp fuse to 80amp, however when attending a site it has a 60amp fuse. It was queried whether the DNO would be allowed to upgrade the 60amp fuse to an 80amp fuse – members stated that this would not be allowed and would need to be reverted back to the DNO.
- 5.23 One member stated that on the de-energisation flow (D0134/J1011), there is a maximum power requirement data item. If the Supplier sends a change in the de-energisation status, the maximum requirement will be included within the data flow and may help with the above scenario.

6. Opportunities for Updates on Related IWG Activities

- 6.1 The Chair provided details of the below related IWG activities to the Working Group:
- DCP 419 'Pre-Notification of Planned Supply De-Energisations' – the next Working Group is being held on 11 January 2024 to further develop the proposed solution.
- 6.2 The Working Group noted the updates.

7. Smart Meter Installs

- 7.1 Smart meter installs data for January 2024 can be found at the following link - [Smart meter installations hold steady in September - ElectraLink](#)

8. Any Other Business

- 8.1 The Chair asked whether there was any other business.
- 8.2 There were no other items of AOB raised.

9. Next Meeting

- 9.1 The next IWG meeting is scheduled to be held on 06 March 2024. The meeting will start at 10am.
- 9.2 The group agreed that the meeting should be held face to face. Microsoft Teams dial-in details will also be available for those who are unable to attend in person.

Attachments

- Attachment 1 - IWG 71 - Final Minutes
- Attachment 2 - IWG 72 – Actions